

RAC Cover - What's covered and what's not covered

Our RAC cover works in much the same way as the vehicle breakdown cover on your own car. You are covered for most circumstances, apart from driver induced faults. The cover we have includes Roadside and Recovery. That is, repairs which can be done at the roadside, or recovery back to the depot you collected the car from. It does not cover onwards travel, i.e. replacement car, rail fares and so on.

What's covered

- 30 minutes free labour at the scene of the breakdown
- If the RAC can't repair the car in that time, they will take the car, the driver and passengers back to the depot you collected the car from.
- Assistance is included if driver or passenger can't drive for medical reasons, although a certificate is needed. If there is no certificate there would be a charge to be met by the driver.

What's not covered

Charges which would be passed on to you

These include (but are not limited to):

- Driver induced or preventable faults including lack of fuel, contaminated fuel, lock outs
- Missing or broken keys, although they will try to arrange replacements
- Misfuelling - the RAC may be able to remove and replace the fuel for an additional cost. If recovery is required they may only recover to a garage within 10 miles of the breakdown. Any recovery charge to another location would be charged to you
- RAC charges arising from attempted repairs by you or third party
- Attendance following an accident, fire, theft or attempted theft
- If you have removed a serviceable spare tyre from the car they will not guarantee a repair, but should provide recovery which would be charged to you
- Cost of ferry crossings

Charges which would be paid by us

Please note that we will only pay RAC charges if we have approved the expenditure in advance of the cost being incurred. If we have not given approval then you would be responsible for any costs.

These include:

- Replacing tyres or windows
- Storage charges
- Labour at the garage to which car is taken
- Parts used in a repair